Clients turn to our rich benchmarking resources to help them compare their functions against those of their closest peers. We collect data through client-based surveys and provide it back through our research, tools and custom reporting.

Clients use our diagnostic services to uncover functional improvement opportunities and prioritize investments and functional transformations.

**Enterprise**

- **Finance Business Alignment Tool**: Assess the misalignment between finance staff and internal business partners on perceptions of functional activity importance and current effectiveness.
- **Finance and IT Spend Assessments**: Boost spending confidence with the right benchmarks. Understand how your digital investments and spending approach stack up against peers’.

**Finance leader**

- **Finance Score**: Measure your function’s maturity on key finance activities, and identify improvement priorities based on the importance of activities to enterprise-wide strategic objectives.
- **CFO Personal Effectiveness Diagnostic**: Learn how to improve personal effectiveness with this brief, self-service diagnostic.
- **Process Benchmarks**: Highlight strengths and opportunities for improvement in resourcing, structure, activities and performance in:
  - Accounting Close
  - Budgeting
  - Forecasting
  - Tax Performance
- **Audit Fee and Auditor Satisfaction Benchmarks**: Improve audit fee negotiations by understanding overall cost, drivers of cost and satisfaction with your organization’s most recently completed audit.

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• **Message Absorption Diagnostic**: Postinvestor meeting assessment of the memorability/credibility of key messages, speaker effectiveness, risks and opportunities. Point-in-time assessment of investor strategy, valuation, investment profile, management and investor relations effectiveness and event effectiveness.

**Procurement leader**

• **Procurement Score**: Measure your function’s maturity on key procurement activities, and identify improvement priorities based on the importance of activities to enterprisewide strategic objectives.

• **Procurement Budget and Head Count Benchmarks**: Highlight strengths and opportunities for improvement in procurement resourcing, spend and savings, indirect spend and project portfolio composition.

• **Procurement Business Alignment Tool**: Assess the misalignment between procurement staff and internal business partners on perceptions of functional activity importance and current effectiveness.

• **Technology Roadmap Builder**: Compare your procurement technology investment plans to peers’ to validate/inform decisions.

• **Voice of Supplier**: Understand how suppliers view your organization as a business partner and how to become a customer of choice, informed by in-house procurement staff and supplier feedback.

• **Merlin: Automated Supplier Scorecard Platform**: Collect, aggregate and analyze performance data for your most critical suppliers to identify improvement areas.

**Real Estate leader**

• **Finance Score for Corporate Real Estate**: Measure your function’s maturity on key real estate activities and identify improvement priorities based on the importance of activities to enterprisewide strategic objectives.

• **Real Estate Cost & Space Benchmarks**: Understand real estate portfolio performance and cost savings opportunities.

• **Technology Roadmap Builder**: Compare your real estate technology investment plans to peers’ to validate/inform decisions.

• **Workplace Impact Assessment**: Evaluate your employees’ satisfaction with the workplace and how the workplace contributes to employee performance.

Identify the most important performance metrics in your function through our benchmarks.

Identify areas of potential focus and investment with the highest impact with relevant, quantitative data and analysis from our diagnostics.

Note: Benchmarks are available on demand to reference, advisor and team leader clients. All clients may participate in diagnostics, but only advisors and team leaders may initiate diagnostics.

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Shared Services leader

- **Shared Services Score**: Measure your function’s maturity on key shared services activities and identify improvement priorities based on the importance of activities to enterprisewide strategic objectives.

- **Stakeholder Engagement Survey**: Assess the misalignment between shared services staff and internal business partners on perceptions of functional activity importance and current effectiveness.

- **Scope and Geographic Support Assessment**: Determine your opportunity to expand scope and geographic reach, and evolve service delivery via an assessment of geographic support coverage, process scope and service delivery models.

Identify the most important performance metrics in your function through our benchmarks.

Identify areas of potential focus and investment with the highest impact with relevant, quantitative data and analysis from our diagnostics.

Note: Benchmarks are available on demand to reference, advisor and team leader clients. All clients may participate in diagnostics, but only advisors and team leaders may initiate diagnostics.

Learn More
Call: 1 866 913 8102
Email: FinanceDiagnosticsTeam@gartner.com
Web: gartner.com/go/finance