A new-to-role CFO and his Deputy CFO (DCFO) deployed the Gartner Finance Score for Government to pinpoint the strategic improvements needed to reset misaligned finance strategies. These included upskilling finance staff to execute on key change initiatives. The CFO and DCFO credit the finance talent development program with achieving a nearly 10% increase in efficiency.

Industry: Government
Employees: 10,000 to 50,000
Mission-critical priority

A new-to-role CFO and his DCFO needed guidance to reset the agency’s strategy, as it was different for the center versus subagencies and not contributing meaningfully to mission-critical goals.

How Gartner helped

We deployed Gartner Finance Score for Government across the center and subagencies to identify urgent performance gaps to tackle. A Gartner advisor reviewed the diagnostic results in a consultation with the CFO and DCFO, prioritizing projects to accomplish strategy reset and providing step-by-step guidance and resources, including manager competency data and coaching tips to build employee skills.

Mission accomplished

- The Gartner Finance Score for Government diagnostic helped the CFO and DCFO focus strategic improvements, which included standing up a finance talent development program.
- Gartner resources related to employee skill building increased the speed with which the agency created a robust program: The CFO and DCFO credit Gartner with a nearly 10% increase in efficiency.

Learn More