Sessions at a Glance

A. Chief Supply Chain Officers: Strategy and Trends
This track guides CSCOs and heads of supply chain strategy to find inspiration and guidance in planning their new supply chain strategy of tomorrow.

- Profit, Purpose and People: How Gartner’s Supply Chain Top 25 Companies Take Center Stage
- Reinvent Supply Chains by Balancing Resilience and Agility With Cost-Efficiency
- Roundtable: Will the High-Tech Ecosystem Fracture in the Future? What Strategic Scenarios Should You Be Considering?
- Workshop: Create Your Supply Chain Strategy With the Gartner Matrix Framework
- Ask the Expert: Creating and Communicating a Compelling Supply Chain Strategy

B. Chief Supply Chain Officers: Leadership and Governance
This track helps CSCOs and supply chain leaders create, lead and articulate the value of an integrated end-to-end supply chain.

- What Makes a Power of the Profession Winner in Innovation, Social Impact and People Breakthroughs
- Does Your Supply Chain Organization “Speak” Data?
- Roundtable: What Is the Government’s Role in Supply Chain
- Ask the Expert: Maximizing Supply Chain Segmentation Value

C. Supply Chain Planning
This track offers insights on how to improve processes, develop a thriving organization, and excel in business performance and prioritizing technology investments.

- Centralizing or Decentralizing Your Supply Chain Planning Organization
- Demand Planning Begins Where Forecasting Ends
- Improve Supply Chain Planning Performance by Differentiating Metrics Based on Four Planning Horizons
- Ask the Expert: Tips and Tricks to Extend Your S&OP Horizon

D. Sourcing and Procurement
This track provides insights and frameworks to deliver on strategic objectives while creating new ways to add value and provide a competitive advantage.

- Budgeting and Strategic Planning Trends for Procurement: Key Lessons From 2020-2021
- Procurement’s Role in Boosting Supply Chain Resilience
- Procurement’s Skill Gap Myth: Addressing Procurement’s Strategic Deficiencies Through Radical Role Design
- Roundtable: Automating the Procurement Function: How Far Is Too Far?

E. Manufacturing and Quality
This track presents exciting strategies, technologies and practices with tactics and practical approaches to create and deliver the next level of value.

- Mythbusting: The Manufacturing Systems Architecture of the Future
- Protect Your Most Critical Assets and Build a Data-Driven Manufacturing Workforce Now
- The 2021 Top 5 Trends Driving Smart Manufacturing
- Four Shifts in Quality Management Needed by 2025

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Sessions at a Glance

F. Logistics and Customer Fulfillment
This track helps guide logistics leaders as they navigate the challenges across agility, cost, sustainability, technology and talent.

- What Does the Future Hold for the 3PL Sector?
- Organizing Global Trade for Scale and Strategic Advantage
- Roundtable: What Are the Key Enablers to Implementing Sustainable Circular Packaging?
- Magic Quadrant for Global 3PL Service Providers

G. Consumer Products and Retail
This track provides guidance to retail and consumer products SC leaders looking to accelerate their processes, tools and capabilities to adapt to business changes.

- The Retail Revolution and How to Win in 2022 and Beyond
- A Case for SKU Rationalization: Driving Cost Optimization and Agility in Consumer Products
- Roundtable: Strategies to Improve On-Time In-Full Performance
- Ask the Expert: Making the Case for Robotics in Retail Fulfillment

H. Life Sciences
This track gives leaders the insights, strategies and frameworks to build supply chains that meet the changing needs of healthcare.

- Leaning Into the Corner: How Life Science Supply Chain Are Transforming After COVID-19
- Novo Nordisk: Purpose, Patient-Centric Culture

I. High-Tech and Industrial
This track offers insights into what organizations are doing to separate themselves and position for success in the upcoming future.

- When Real-Time Decision Making Is Not Fast Enough: How High-Tech Supply Chains Harness Technology to Drive Value
- Driving Customer Experience in an as a Service Model
- Lessons From Leaders: Preparing for the Future With Aftermarket Excellence

J. Technology
This track provides relevant, unbiased and practical insights that inform decisions on technology acquisitions to advance in the digital journey.

- Trends in Sourcing and Procurement Applications
- My Supply Chain Needs a Digital Supply Chain Twin. How Do I Get One?
- The 2021 Top Supply Chain Technology Themes
- Magic Quadrant for Manufacturing Execution Systems

K. Customer Experience
This track informs and guides supply chain leaders in developing customer-centricity and designing solutions to enhance the customer experience.

- Sensing Wants, Needs and Preferences: The Key to Advancing Your Customer Experience
- Start Thinking Like Your Customer
- Transforming to a Truly Customer-Centric Supply Chain Culture
- Ask the Expert: What You Need to Know About Personas and Journey Maps
L. Sustainability
Discover why supply chains need to adopt agile strategies and ensure sufficient resources to meet growing stakeholder expectations and maximize value.

• How to Adapt to SC Planning’s Fourth Dimension: The Environment
• What to Do When Stakeholders That Want You to Save the World?
• Building a Responsible Sourcing Strategies From labor Practice to Emissions Reduction

M. Culture of Quality
This track explores how to build and sustain a strong culture of quality to broaden your mission beyond profit.

• 3 Keys to Strong Culture of Quality Strategy During Uncertainty
• Close the Loop: Prioritize Customer Issues to Drive Quality Improvement
• Workshop: Using the Art of Influence to Drive Quality Improvements
• Ask the Expert: The Route to a More Resilient Culture of Quality

N. Diversity, Equity and Inclusion
This track provides you with specific steps for improving inclusion in the workplace, creating more equitable talent outcomes, and improving the attractiveness of your organization to diverse candidates.

• 2021 Gartner/ASCM Diversity, Equity and Inclusion Survey: Commitments and Actions
• How Hybrid Work Can Be a Differentiator for DEI
• Ask the Expert: Supply Chain Diversity, Equity and Inclusion