Guide to Industry Day

Below is a list of Industries and colors as they appear on your badges to help you network with your Industry Peers.

### 08:00 – 18:00
Registration, Information and Conference Concierge Hours

Central Pavilion, Ground Floor

Room Level 1, Floor 1

### 08:00 – 17:00
Government Breakfast Sponsored by Rimini Street

Central Pavilion, Ground Floor

Room Level 1, Floor 1

### 09:00 – 09:30
Orientation Session

Tanya Walls, Gartner

Central Pavilion, Ground Floor

Room Level 1, Floor 1

### 10:30 – 11:15
The Pause for Thought: Reimagining the Digital Economics of Banking

Peter Delano, Gartner

Hall 4, Ground Floor

### 11:15 – 12:00
Small Change: Gamification and Virtual Learning in K-12

Eloise Wilson, Department of Education and Training - Victims Services Victoria

Central Room C, Ground Floor

Room Level 1, Floor 1

### 12:00 – 13:15
Utilitas Lunch Sponsored by Synergy

Garden Terrace Pavilion, Ground Floor

Room Level 1, Floor 1

### 13:00 – 14:30
B2B: Making Product Line Management Work in IT and Beyond

Brian Goggin, Gartner

Room Level 1, Floor 1

### 14:00 – 16:00
IPS2: Symptom Information and Metadata Management Without Working Harder

Please see Conference Navigator for Full Speaker Details

Room Level 1, Floor 1

### 14:00 – 15:00
VUR1: Rimini Street. Featuring: Autism

Overcome Technological Debt & Save the Enterprise

Heidi Candido, Rimini Street

Hall 4, Ground Floor

Room Level 1, Floor 1

### 14:30 – 15:15
IPS2: BMC Business Process

Please see Conference Navigator for Full Speaker Details

Room Level 1, Floor 1

### 15:00 – 15:45
IPS3: BMC Business Process

Please see Conference Navigator for Full Speaker Details

Room Level 1, Floor 1

### 15:15 – 17:15
IPS4: BMC Business Process

Please see Conference Navigator for Full Speaker Details

Room Level 1, Floor 1

### 15:45 – 16:30
IPS5: BMC Business Process

Please see Conference Navigator for Full Speaker Details

Room Level 1, Floor 1

### 15:45 – 16:45
IPS6: BMC Business Process

Please see Conference Navigator for Full Speaker Details

Room Level 1, Floor 1

### 16:15 – 18:00
Government Networking Reception

Garden Terrace Pavilion, Ground Floor

Room Level 1, Floor 1

### 16:30 – 17:00
IPS7: BMC Business Process

Please see Conference Navigator for Full Speaker Details

Room Level 1, Floor 1

### 17:00 – 18:00
IPS8: BMC Business Process

Please see Conference Navigator for Full Speaker Details

Room Level 1, Floor 1
29 October

Fitness Session: Cycling Sponsored by Google Cloud

IT Xpo Networking Reception

Registration, Information and Conference Concierge Hours

W3. Workshop: Create Your One-Page Innovation Charter and Roadmap to Innovation Success

VUR4. Dell Technologies: Cloud Without the Chaos with Dell Technologies

CNC1. Contract Negotiation Clinic: Oracle

Refreshment Break

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TH7. Kofax: Discover the Cloud-Enabled, AI-Powered Intelligent Automation

R7. Roundtable: Overcoming Biases to Make Effective Decisions

If you are interested in attending a session that is full, please go to the session room 15 minutes prior to the start time of the session to add your name to the waitlist. A seat may be given away to a waitlisted attendee.

Venue:

If you are unable to attend a session in person, please see Conference Navigator for Full Speaker Details.

Note:

A session may be required to meet industry, government, or corporate regulations. If so, please visit Conference Navigator for Full Speaker Details.

Onsite participation

Onsite participation is limited to registered attendees and authorized representatives. All onsite participation is subject to terms and conditions.
**Wednesday 30 October**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>06:30 – 07:30</td>
<td>IT Xpo Opening Hours</td>
<td>North Side of Kurrawa Surf Club, Old Burleigh Road, Broadbeach</td>
</tr>
<tr>
<td>08:45 – 09:45</td>
<td>31a. Winning in the Turns: Actions and Technology Tactics Shape Business</td>
<td>Arena 1A, Ground Floor</td>
</tr>
<tr>
<td>09:00 – 09:45</td>
<td>31b. Accelerating Leadership: Digital Decision: Delivering Business Outcomes</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>09:45 – 10:15</td>
<td>31c. Gartner’s Top Strategic Initiatives: Technology and Business Transformation</td>
<td>Arena 1B, Ground Floor</td>
</tr>
<tr>
<td>10:15 – 10:45</td>
<td>31d. The Future of Workforce: Enterprise Resource Planning (ERP)</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>10:45 – 11:00</td>
<td>31e. Winning in the Turn: Gartner’s Top Strategic Initiatives: Business Transformation</td>
<td>Arena 1B, Ground Floor</td>
</tr>
<tr>
<td>11:00 – 11:30</td>
<td>31f. Developing Innovation Strategy: Technology and Business Transformation</td>
<td>Arena 1B, Ground Floor</td>
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<tr>
<td>11:30 – 12:00</td>
<td>32a. Building the Business-Driven Data and Analytics Architecture</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>12:00 – 13:45</td>
<td>32b. Jump-Start Continuous Improvement: Executives on AI</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>13:30 – 14:30</td>
<td>33a. The CIO’s ERP Success Guide: Autonomous Leader — AI and Resilience in the Future of ERP</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>14:45 – 15:30</td>
<td>34a. Cloud Wars — Comparing Cloud Solutions</td>
<td>Arena 2, Ground Floor</td>
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<tr>
<td>15:30 – 16:00</td>
<td>35a. The CIO’s ERP Success Guide: Resilience and Agility in the Future of ERP</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>16:00 – 16:30</td>
<td>36a. The CIO’s ERP Success Guide: Resilience and Agility in the Future of ERP</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>16:30 – 17:00</td>
<td>37a. The CIO’s ERP Success Guide: Resilience and Agility in the Future of ERP</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>17:00 – 17:30</td>
<td>38a. Building the Business-Driven Data and Analytics Architecture</td>
<td>Arena 2, Ground Floor</td>
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<tr>
<td>17:30 – 18:00</td>
<td>39a. The CIO’s ERP Success Guide: Resilience and Agility in the Future of ERP</td>
<td>Arena 2, Ground Floor</td>
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</table>

**Agenda current as of 16 October, 2019 and subject to change**
Interactive Sessions

**Pre-Registration is required for these sessions and are available for end-user attendees only.** Please visit Conference Navigator for up to date availability.

**Session Exclusively for CIO Attendees**

*An end user is defined as an employee solely focused on the provision and management of technology and services for their organization's internal use.*

**Interactive Session Waitlist Process:**

If you are interested in attending a session that is full, please go to the session room 15 minutes prior to the start time of the session to add your name to the waitlist. At the session start, we will try to accommodate as many attendees as possible. Please note, if you are registered and not seated in the session at the time it begins, your seat may be given away to a waitlisted attendee.

### Day 1: Thursday, October 31, 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>08:00</td>
<td>Registration, Information and Conference Concierge Hours</td>
<td>Central Pavilion, Ground Floor</td>
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<tr>
<td>08:00</td>
<td>IT Xpo Opening Hours</td>
<td>IT Xpo, Ground Floor</td>
</tr>
<tr>
<td>09:00</td>
<td>Arrival Refreshments</td>
<td>Foyer B, Ground Floor</td>
</tr>
<tr>
<td>10:00</td>
<td>Executive Programs Member Lounge and Patio Hours</td>
<td>IT Xpo, Ground Floor</td>
</tr>
<tr>
<td>11:00</td>
<td>Guest Keynote: Leadership Lessons from Thai Cave Rescue Dive: Resilience, Stakeholder Management, Leadership, Pressure and Teamwork</td>
<td>Arena 2, Ground Floor</td>
</tr>
<tr>
<td>13:15</td>
<td>Networking Lunch</td>
<td>Garden Terrace Pavilion and IT Xpo, Ground Floor</td>
</tr>
<tr>
<td>15:00</td>
<td>K5. Closing Keynote: Winning in a World of Digital Dragons</td>
<td>Arena 2, Ground Floor</td>
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For full agenda details and latest updates, please download the Conference Navigator app for up to date session information and availability.

Available for iOS and Android devices.