**Agenda as of 21 March 2019 and subject to change**

**When attending this event, please refer to the Gartner Events mobile app for the most up-to-date session and location information.**

### Tuesday, 4 June 2019

**08:30 – 09:00**
- **Registration, Information and Refreshments**

**09:00 – 09:45**
- **Keynote:** The Future of IT Infrastructures: Always On, Always Available, Everywhere  
  Speaker: Neil Rickard, Philip Dawson, Charley Rich, Tim Zimmerman and Shashank Saurabh

**09:45 – 10:30**
- **Solution Provider Sessions**

**10:30 – 11:00**
- **Break in the Exhibit Showcase**

**11:00 – 11:45**
- **Migrating and Delivering Cloud, Digital and Hybrid Infrastructures**  
  Speaker: Philip Dawson

**11:45 – 12:30**
- **Solution Provider Sessions**

**12:30 – 13:15**
- **Lunch in the Exhibit Showcase**

**13:15 – 14:00**
- **End-User Case Study**  
  Speaker: Dan Bowers

**14:00 – 14:45**
- **End-User Case Study**  
  Speaker: Chris Mattelhi

**14:45 – 15:30**
- **Workshop:** How to Build a Continuous Improvement Program  
  Speaker: Roger Williams

**15:30 – 16:15**
- **Break in the Exhibit Showcase**

### Wednesday, 5 June 2019

**08:30 – 09:15**
- **Networking Reception in the Exhibit Showcase**

**09:15 – 10:00**
- **Registration, Information and Refreshments**

**10:00 – 10:45**
- **End-User Case Study**  
  Speaker: Dan Bowers

**10:45 – 11:30**
- **Break in the Exhibit Showcase**

**11:30 – 12:15**
- **The Journey to the Mzo Private Cloud, Public Cloud and Edge**  
  Speaker: Roger Williams

**12:15 – 13:00**
- **Workshop:** How to Develop a DevOps Culture in I&O  
  Speaker: Milind Govekar

**13:00 – 14:45**
- **Workshop:** Securing Cloud Computing  
  Speaker: John Watts

**14:45 – 15:30**
- **Lunch in the Exhibit Showcase**

### Key Sessions

- **Gartner Opening Keynote:** The Future of IT Infrastructures: Always On, Always Available, Everywhere  
  Speaker: Neil Rickard, Philip Dawson, Charley Rich, Tim Zimmerman and Shashank Saurabh

- **Gartner Keynote:** Is the Public Cloud Cheaper Than My Data Center?  
  Speaker: Sanjit Ganguli

- **Gartner Keynote:** The Future of IT Infrastructures: Always On, Always Available, Everywhere  
  Speaker: Neil Rickard, Philip Dawson, Charley Rich, Tim Zimmerman and Shashank Saurabh

- **Ask the Expert:** End-User Roundtables  

- **Ask the Expert:** Workshop  
  Speaker: Daniel Betts and Milind Govekar

- **Ask the Expert:** Roundtable: Security Best Practices for Containers  
  Speaker: Dan Bowers

### Workshops and Contract Negotiation Clinics

- **Workshop:** How to Build a Continuous Improvement Program  
  Speaker: Roger Williams

- **Workshop:** How to Develop a DevOps Culture in I&O  
  Speaker: Milind Govekar

- **Workshop:** Securing Cloud Computing  
  Speaker: John Watts

- **Workshop:** The Art of Building a High-Performing Team  
  Speaker: Shashank Saurabh

- **Workshop:** How to Develop a DevOps Culture in I&O  
  Speaker: Milind Govekar

- **Workshop:** Securing Cloud Computing  
  Speaker: John Watts

- **Workshop:** How to Develop a DevOps Culture in I&O  
  Speaker: Milind Govekar

### Additional Sessions

- **Ask the Expert:** Roundtable: Security Best Practices for Containers  
  Speaker: Dan Bowers

- **Ask the Expert:** Workshop  
  Speaker: Daniel Betts and Milind Govekar

- **Ask the Expert:** Roundtable: Security Best Practices for Containers  
  Speaker: Dan Bowers

### Breaks

- **Refreshment Break in the Exhibit Showcase**

- **Lunch Break in the Exhibit Showcase**

### Networking and Reception

- **Networking Reception in the Exhibit Showcase**

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