Gartner IT Infrastructure, Operations & Cloud Strategies Conference
29 – 30 April 2019 | Sydney, Australia | gartner.com/ap/iodc

Agenda at a Glance

**Monday, April 29**

7:30 a.m. Registration & Refreshments in Exhibit Showcase

8:00 a.m. Tutorial: Chargerback: Showback on IT Financial Management — What Do You Really Need? Tuturial: Artificial Intelligence — What Should I&O Leaders Expect and Do to Succeed

8:00 a.m. Tutorial: Innovation in Public Cloud and Hybrid Cloud Storage Deployments: Lessons Learned from the Enterprise Adoption

9:00 a.m. Gartner Opening Keynote The Future of IT Infrastructures: Always On, Always Available, Everywhere Michael Warrilow, VP Analyst and Conference Chair and Milind Govekar, VP Analyst

10:00 a.m. Refreshment Break in the Exhibit Showcase

**TRACKS**

A. Leadership & Cultural Transformation For Digital Business

B. Operations, DevOps and Sourcing

C. Infrastructure trends to support your Digital Transformation

D. Digital Workplace and Edge Computing

E. Vendor Management*

F. Roundtables

G. Ask The Expert

10:30 a.m. Create and Execute an Innovative I&O Strategy

IT Operations Five-Year Scenario

How to Ensure Your Cloud Usage is Resilient and Reliable

The Evolution of End User Computing

MS-SIAM Basics - Integrating the Role into Vendor Management

11:30 a.m. Achieving an optimal I&O organization structure for the digital age

Do the Simple Things Well in Information Security

Technical Insights: Cloud Wars: Comparing Major Cloud Platform Providers

The Future of Device Management in the Digital Workplace

Assessing Applications of AI in Operations

12:00 p.m. Lunch in the Exhibit Showcase

1:15 p.m. You Are Not Netflix (rethink your internal private cloud)

The Data Center is Dead. Long Live the Data Center

Five Year Storage Evolution: Transformational Technologies and Trends for traditional and emerging workloads

Transform IT Operations to Support Microsoft Office 365, Google G Suite and the Digital Workplace

1:15 p.m. - 2:15 p.m. Will a Single Console Solve the Challenges IT Departments Are Facing From the Ever-Expanding Number of Devices?

2:45 p.m. Refreshment Break in the Exhibit Showcase

3:15 p.m. Supporting a Bimodal and Digital Business Future — The ISO 55000 Gap

Improving Organizational Resilience - Sink or Swim?

The Enterprise Network Scenario — Taking Networks from Fragile to Agile

Magic Quadrant and Critical Capabilities: Unified Endpoint Management Suites

3:15 p.m. - 4:15 p.m. Contract Negotiation Clinic: How to Use Unconventional Partners to Help You Go Digital or to the Internet of Things

3:15 p.m. - 4:15 p.m. Ask the Analyst: Engaging With Megavendor Negotiations: IBM, Microsoft, Oracle, SAP

3:15 p.m. - 4:00 p.m. IT Cost Optimization — what’s stopping you from achieving targets?

5:00 p.m. Guest Keynote Managing The Change Game Brilliantly — The Secret to Making Change Easier Colin James, Executive Coach and Leadership Expert

5:45 p.m. Networking Reception in Exhibit Showcase

**Tuesday, April 30**

7:30 a.m. Refreshments in Exhibit Showcase

8:00 a.m. Registration & One-on-One Meetings Open

8:30 a.m. The State of Cloud Security - 2019

The Role of I&O in the Cloud Era

The State of Container Technologies: Now through 2023

The Evolution of endpoint strategy in support of Digital Workplace

8:30 a.m. - 9:30 a.m. Contract Negotiation Clinic: Best Practices to Optimize Cost in Microsoft Azure Licensing

Continuity and recovery - meeting the digital challenge

8:30 a.m. - 9:30 a.m. Getting the most out of hyperconverged systems

10:30 a.m. Refreshment Break in the Exhibit Showcase

11:15 a.m. An Infrastructure and Operations Vision for 2019 and Beyond

The DevOps Scenario — Delivering Business Value through Continuous Product Delivery

Maximising the benefits of SD-WAN

Why Mobile Identity is Important and What to Do About It

10:15 a.m. - 10:50 a.m. Magic Quadrant: Magic Quadrant and Critical Capabilities for Hyperconverged Infrastructure

10:30 a.m. - 11:30 a.m. PC, VDI, Desktop as a Service (DaaS) or Hybrid? What application delivery strategy are your peers using and why

10:30 a.m. - 11:45 a.m. Ask the Analyst: Use Gartner’s S-A-V-E Methodology for Infrastructure Cost Optimization Opportunities

12:00 p.m. Lunch in the Exhibit Showcase

1:15 p.m. Technical Insights: Top AWS and Microsoft Azure Mistakes You’ll Want to Avoid

How do I make ITSM work in an agile world?

Future of Software-Defined Storage in Enterprises and Hybrid Cloud

Everything You Need to Know About Robotic Process Automation

1:15 p.m. - 2:15 p.m. Contract Negotiation Clinic: How to Use Four Financial Models to Optimize Costs During Negotiations

1:15 p.m. - 2:15 p.m. Challenges faced and Lessons learnt in DevOps initiatives

2:45 p.m. Refreshment Break in the Exhibit Showcase

3:15 p.m. Guest Keynote

4:00 p.m. Gartner Closing Keynote Key Take-Aways: Leadership, Partnership and Technology Padraig Byrne, Senior Director Analyst