### 18 September 2018

**18:30 - 21:30**

**Governing Body Networking Dinner**

### 19 September 2018

<table>
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<th>Time</th>
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<td>08:00 - 08:45</td>
<td><strong>Registration &amp; Breakfast</strong></td>
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| 08:45 - 09:45 | **Dare to Do**  
Joost Rigter, Inspirational Speaker,              |
| 09:45 - 10:00 | **Break**                                                               |
| 10:00 - 10:45 | **Retraining the Next Generation of IT**                                |
|             | Giel Groot, Graduate, Make IT Work, Hogeschool van Amsterdam           |
|             | Marianne Hoornenborg, Graduate, Make IT Work, Hogeschool van Amsterdam|
|             | Ronald Kleijn, Project Manager, Make IT Work & Sr. Lecturer, Hogeschool|
|             | van Amsterdam                                                          |
|             | Wijnand de Kruijf, CIO Customer & Commerce, Nationale-Nederlanden       |
|             | Esmeralda Waterreus-Krooswijk, CIO Europe, Teva Pharmaceuticals          |
| 10:00 - 10:45 | **Driving Business with APIs in the Digital Ecosystem**                |
|             | Kevin Bouwmeester, Google Cloud Platform Sales Engineer, Google Cloud  |
|             | Anuschka Diderich, Thought Leader API, KPN New Business                |
| 10:00 - 10:45 | **Avoiding Risk in Business-Critical Applications During Digital**     |
|             | Transformation                                                         |
10:45 - 11:30  Networking Break

11:30 - 12:15  Finding a Balance – Pause, Reflect and Resolve

Mark van den Brink, CIO, Stedin
Patrick Putman, Chief Information & Innovation Officer, DP World Antwerp
Robbert Van Rutten, VP Information Risk Management & CISO, Royal Dutch Shell

11:30 - 12:15  Identity – The Foundation for Customer Loyalty

Gerald Horst, Partner Digital Identity, PwC Europe

11:30 - 12:15  Improving IT Clock Speed and Shortening Time-to-Value

Eelko van Leeuwen, Chief Information Officer, ABN AMRO Clearing Bank N.V.
Jörg Müller, CIO, Atradius
Hans de Visser, VP, Strategic Alliances, Mendix Inc.

12:15 - 13:20  Networking Lunch

13:20 - 14:00  The Future Belongs to the Intelligent Enterprise

Steve Holdridge, Senior Executive Vice President, Worldwide Services, MicroStrategy, Inc.

14:00 - 14:15  Break

14:15 - 15:00  Information Security’s Foundation — Governance, Expertise and Executive Buy-In

Emanuel Tanase, Global Chief Information Security Officer, Lombard International Assurance
14:15 - 15:00  Gaining Advantages with an Emerging Software Market

Hans Spieker, Contract and Supplier Manager, FrieslandCampina
Thomas Bauer, CEO, Relicense Group

14:15 - 15:00  Making the Most of Your Board Pitch

Johan Kestens, Managing Director and CIO, ING Belgium
Tijs Zijderveld, Vice President & Global CIO, Corbion

15:00 - 15:30  Networking Break

15:30 - 16:15  The Evolution and Impact of Artificial Intelligence

Johan Kestens, Managing Director and CIO, ING Belgium

15:30 - 16:15  Transforming Third Party Cyber Risk Monitoring – The New Goals

Florence Mottay, VP Information Security & CISO Europe, Ahold Delhaize
Lennart Pikaart, Benelux & Nordics Director, BitSight Technologies

15:30 - 16:15  Cultivating the Right Skills in Your Digital Workforce

Luisella ten Pierik, CISO, Stedin
Koen Vandaele, ICT Director (CIO), Mediahuis

16:15 - 16:30  Break

16:30 - 17:00  Journey to Customer-Centric Innovation

Bouke Hoving, Executive Vice President Networks & IT (CIO), KPN
Michel van Hout, CIO, Dutch Flower Group

17:00 - 18:00  Closing Reception